SUMNER ONE

UC-One

Keeping You Connected to Everyone and Everything
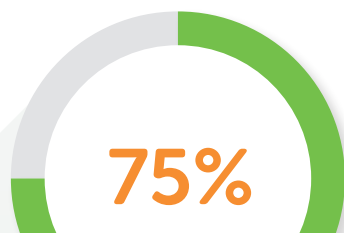
broadsoft

BroadSoft is now part of Cisco.

CISCO

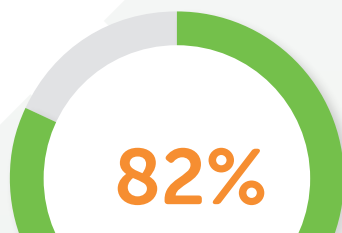# We spend over two-thirds of our workday communicating with people. Why not do it right?

How much do we communicate?

69% Of our workday is spent on communications-based activities

3hr Hours a day is spent on phone calls and meetings

31 Average number of people we interact with on a daily basis

The cost of ineffective communications

$15K Annual productivity losses per employee

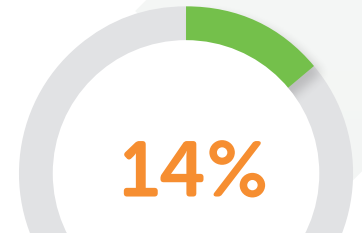**15%** Of our time is wasted

75% Virtual teams are distracted during meetings

82% Admit to working on unrelated items during team calls

33% Project leads cite communication as their greatest challenge

14% Report difficulty accessing expertise

Sources: 2017 Workplace Productivity and Communications Technology Report, Projects at Work, Society for Human Resource Management

Stay connected to everyone and everything
with UC-One

UC-One is a collaboration app that lets you call, message, and meet with anyone from any device.

It includes full HD video, voice, messaging, desktop sharing and conferencing in an easy-to-use cloud application that integrates with your other cloud business apps.

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Decisions, Decisions, Decisions

UC-One is a decision accelerator.

To make decisions quickly and involve the right people, regardless of where they are, employees need **anywhere, any device real-time access** to people and information.

A simple search **finds people quickly** in your contacts and directories.

When you're communicating with colleagues, UC-One finds all the content you have in common, to help you make decisions on time and move work forward.

Because UC-One is in the cloud, everything is accessible in an instant.

Business decisions happen when people are calling, messaging and meeting

Calling   Messaging   Meeting

Sources: ZK Research - Cloud communications success depends on choosing the right service provider

Calling

If your business relies on **predictable**, **reliable** telephone calls, **UC-One** is for you.

UC-One provides the highest quality carrier-grade calling capabilities to keep your employees connected and productive from any device – laptop, tablet or smartphone.

With UC-One you can:

» Make and receive your business calls on any device you choose
» Have your business calls dial a group of team members all at once or in sequence, until someone answers the call
» Have an auto-attendant route all your business calls
» Move a call in progress from your laptop to your smartphone and vice versa
» Access corporate directories so you can easily find company experts

» HD audio/video
» WiFi calling
» One number
» Transfer, hold, hunt
» Any device
» Easy access to directories

Messaging

UC-One is ideal for 1-1 and group chatting, enabling you to have **quick, engaging and efficient communications** with colleagues.

For cross-company chat, it uses SMS (short message service) technology, providing a convenient alternative to using email when time-critical decisions need to be made with people outside your company.

» 1-1 and group chat
» Presence status
» File transfer
» Persistent chat history
» Easy access to emails and files

Meeting

UC-One comes with built-in meeting rooms so you can have **productive online team collaboration** with full HD video and voice, group messaging, desktop sharing, moderator controls and easy guest access.

While you're meeting, UC-One gives you visibility and **access to relevant content shared between everyone in the meeting**, such as emails, files, and content from other business applications such as salesforce.com.

Calendar integration automatically displays everyone's availability and creates an invitation, making it easy to schedule the next meeting before you end the call.
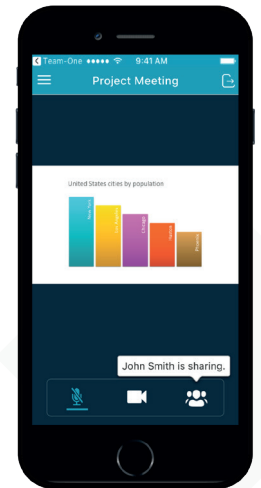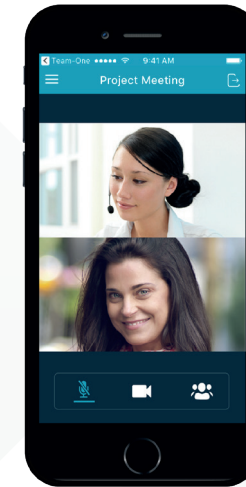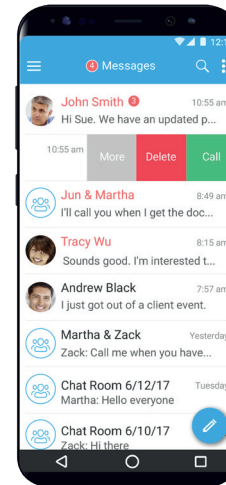
» Online meeting room
» HD audio/video
» Content sharing
» Messaging
» Guest access

Mobility

With UC-One your office goes with you. Giving you full blown advanced unified communications and collaboration, plus one swipe gives you instant access to key documents and information.

From your UC-One mobile app, you can:

» Call (cellular/WiFi), message, and meet
» Use one phone for business and personal calling
» Move active calls from one device to another
» Access your corporate directory, shared documents, and meetings
» View colleagues' presence availability
» Call handover between networks while you're talking
» Have multi-line and 3-way calling

» HD audio/video
» Messaging
» Meeting
» Dual persona calling
» Move calls between devices
» Call handover between networks
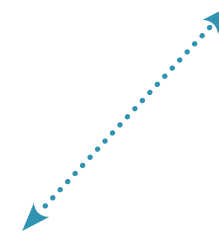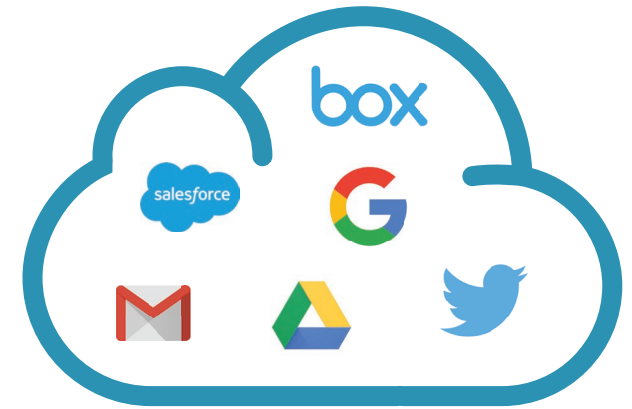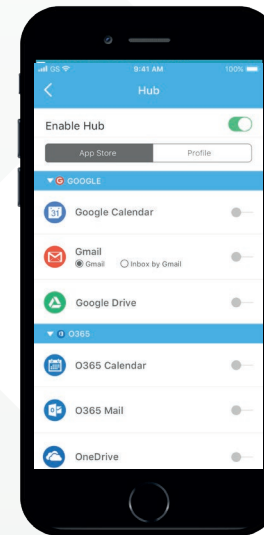
Content in common

UC-One keeps everything in one place – your files, calls, messages, and colleagues.

We've uniquely pre-integrated UC-One with the most popular business applications used by companies today, giving you instant access to context and important information while you're communicating.

Content you share in common with colleagues or teams such as emails, documents, calendar meetings and more, is available at your fingertips, while you're collaborating.

You can also perform quick actions in email, calendar, storage drives and more from within UC-One. No need to waste time switching apps.
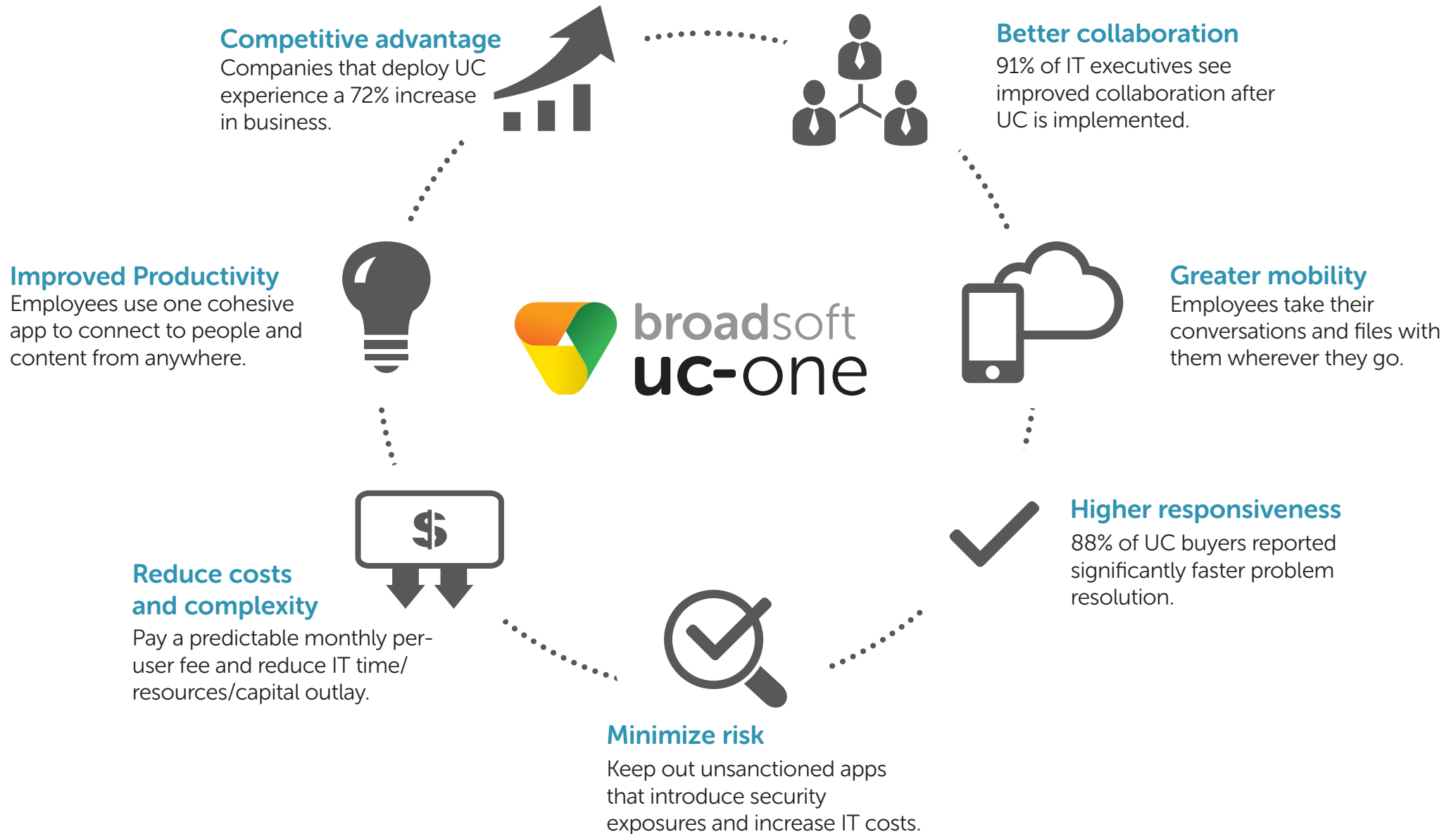
» Content in common
» Context
» Quick actions
» Calendar scheduling

Pre-integrations:
» Google G Suite
» Microsoft Office 365
» Microsoft Outlook
» Box
» Salesforce
» Twitter

How you benefit from UC-One

Competitive advantage
Companies that deploy UC experience a 72% increase in business.

Better collaboration
91% of IT executives see improved collaboration after UC is implemented.

Improved Productivity
Employees use one cohesive app to connect to people and content from anywhere.

broadsoft uc-one

Greater mobility
Employees take their conversations and files with them wherever they go.

Higher responsiveness
88% of UC buyers reported significantly faster problem resolution.

Reduce costs and complexity
Pay a predictable monthly per-user fee and reduce IT time/resources/capital outlay.

Minimize risk
Keep out unsanctioned apps that introduce security exposures and increase IT costs.

Sources: Tech target

Want to **Learn More?**

To learn more about how UC-One can help you improve workplace productivity, team collaboration, and organizational responsiveness, visit us at UC-One.com

![SumnerOne logo]

Contact us to start your conversation on staying connected.

GET STARTED

800.325.0985 | www.sumnerone.com/contact-us